

CURRENT RATES

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LABOUR RATES

These rates apply to their respective plans and apply to all work (either remote or on-site) we carry out, as well as out of scope work (such as Projects or work not included for in the Partner Plus plan).

We will supply you with a breakdown on your End-of-Month (EOM) invoice/report.

Labour Rate*	Standard (p/hour)	Partner^ (p/hour)	After-Hours (p/hour)
Web/Software Developer	199.00	169.00	+30%
Support Tech/Engineer	169.00	139.00	+30%

^Apply to Partner and Partner Plus plans only.

* Billed in Minimum of 15mins labour blocks

* Minimum of 1 Hour labour applies to all callouts/ On-Site services

* Afterhours rate also apply to emergency upgrades for any service requests.

TRAVEL RATES

Travel rates apply to all On-Site services and/or where travel accessible to one of our company vehicles is incurred.

Area	Rate	After-Hours
Hamilton	\$30.00	+30%
Wider Waikato-Waipā Region	\$50.00	+30%
Tauranga	\$60.00	+30%
Auckland	\$60.00	+30%
Travel beyond the above areas (per KM)	POA	POA

^ Prices above include travel within radius accessible by one of our company vehicles. Outside of these areas where other expenses are incurred such as Airfares, Hotels, Rental cars, will be charged at their raw expense + a 10% margin to cover administration costs.

SHIPPING RATES

We use CourierPost as a reliable and quick form of shipping items.

The below rates are set according to their current schedule + a small margin to cover administration and packaging costs.

Service	Reach	Estimated Timeframe	Rate
Courier Economy Signature Required (up to 5kg)	Nationwide	2-3 working days	\$23.40
Courier Economy Excess (per 5kg over the first)			\$19.89
Courier Signature Required (within-island) (up to 5kg)	North Island	1-2 working days	\$16.61
Courier Signature Required (nationwide) (up to 5kg)	Nationwide	1-2 working days	\$40.01
Courier Excess (per 5kg over) (up to 20kg)			\$13.00
Large or Dangerous Shipments (over 20kg) – Mainfreight	Nationwide	4-5 working days	POA

Unless stated all prices are excluding GST.